



February 21, 2026

Good afternoon,

We continue to appreciate the patience and understanding shown by everyone affected. Our teams remain focused on safety and working as safely and efficiently as possible to restore service and help residents return home with confidence.

We have now received clearance from the appropriate authorities to begin the next phase of restoration. This includes restoring service for **41 additional homes located on Elkheart Court, Knoughton Way, Locust Grove Court and the northside of Belle Plains Drive**. Our technicians are preparing to begin this work and will proceed immediately. As always, each home will be restored following our established safety protocols, and our teams will be onsite to guide residents through the process and answer any questions.

Washington Gas will also provide HVAC services – Comfort Solutions – if residents need, and will be covering the costs associated with restoring appliances.

Many residents have already returned home, and we remain committed to supporting those who are still displaced. Lodging expenses will continue to be covered until restoration is complete and your home is ready for safe re-entry.

We remain in close coordination with the Virginia State Corporation Commission, and the National Transportation Safety Board continues to hold full investigative authority. We are also working closely with the **Fairfax County Fire & Rescue Department** and the **Fairfax County Police Department**, whose partnership and on-the-ground support have been essential in maintaining safety and allowing this work to move forward. We are deeply grateful for their ongoing service to the community.

We will share updates this evening and going forward as new information becomes available.

Resources for Residents

Washington Gas

If you need assistance with lodging, customer support, or have questions related to restoration, please contact our customer care team at ombudsman@washgas.com.

For updates and safety information: www.washingtongas.com/centrevillevainfo

NTSB

Transportation Disaster Assistance Division
National Transportation Safety Board
www.nts.gov/tda
Email: assistance@ntsb.gov

Fairfax County

For the latest incident updates, please visit the [Fairfax County Emergency Page](#) and sign up to receive updates by texting **FFXIncident** to **888-777**.