

Q1 /2017 TOP 10 MOST CROWDED BUS ROUTES BY JURISDICTION

Service Code	Line Name	Route Name	Time Period	Highest Passenger Load	Load Factor
DC	16th Street	S4*	AM Peak	118	1.9
	Benning Road - H Street	X2*	AM Peak	113	2.0
	16th Street	S2*	AM Peak	110	2.0
	Georgia Ave - 7th Street	70*	PM Peak	109	2.0
	Georgia Ave - 7th Street	70*	Midday	105	2.0
	16th Street - Potomac Park	S1*	AM Peak	104	2.0
	16th Street	S2*	PM Peak	102	2.0
	Georgia Avenue - 7th Street	70*	AM Peak	99	1.7
	Benning Road - H Street	X2*	Midday	98	2.0
	Benning Road - H Street	X2*	PM Peak	95	2.0
MD	New Carrollton - Silver Spring	F4	PM Peak	77	1.9
	Greenbelt-Twinbrook	C4	PM Peak	77	1.9
	Eastover - Addison Road	P12	PM Peak	77	1.9
	Greenbelt - Twinbrook	C4	Midday	76	1.9
	New Hampshire Ave - Maryland	K6	PM Peak	75	1.8
	Greenbelt - Twinbrook	C2	Midday	75	1.9
	New Carrollton - Silver Spring	F4	Midday	74	1.9
	Fairland	Z8	Midday	73	1.9
	New Carrollton - Silver Spring	F4	AM Peak	73	1.8
	Georgia Avenue - Maryland	Y8	Midday	73	1.8
VA	Ballston - Farragut Square	38B	AM Peak	71	1.8
	Mt. Vernon Express	11Y	AM Peak	70	1.7
	Lincolnia - North Fairlington	7Y	PM Peak	68	1.7
	Ballston - Farragut Square	38B	PM Peak	68	1.7
	Lee Highway - Farragut Square	3Y	AM Peak	68	1.7
	Columbia Pike - Farragut Square	16Y	AM Peak	68	1.7
	Columbia Pike - Farragut Square	16Y	PM Peak	68	1.7
	Mt. Vernon Express	11Y	PM Peak	67	1.6
	Lincolnia - North Fairlington	7Y	AM Peak	65	1.6
	Columbia Pike	16A	PM Peak	65	1.6

Performance Thresholds	Max Load Factor
Below Threshold	< .3
Standards Compliant	.3 - .5
Occasional Crowding	.6 - .7
Recurring Crowding	.8 - .9
Regular Crowding	1.0 - 1.3
Continuous Crowding	> 1.3

* Route has articulated buses, allowing for passenger load above 100

Highest Passenger Load = the average of all the highest max loads recorded by route, trip and time period

Load Factor = highest passenger load divided by actual bus seats used

continued